

AWARDS ACHIEVED

Pride of Bedford Awards – shortlisted – Service with a smile
Best Volunteer category

Great British Pub Awards 2010 – Highly Commended - Best Community Pub of the Year category

FSB Bedfordshire Small Business Awards 2010 – Winner - Service Excellence

2010 BII Licensee of the Year award – finalist (1 of 6)

Publican awards 2010 – finalist – Licensees of the year
Tenanted Pub of the Year
Community pub of the Year

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Bedford and Luton Business Excellence Awards 2009 –
Shortlisted – Customer Care Excellence award
Small/med sized business of the year

Responsible Retailing Awards – Highly commended in Tenant/Lease/Freehouse category

Anglia in Bloom 2009 – Gold medal and winner of small city category

Britain in Bloom 2009 – silver medal in small city category

Morning Advertiser Great British Pub Awards 2009 Best Community Pub
Best Tenant/Leased Pub
- East and West Midlands region

The Publican Proud of Pubs week award 2009

Bedford Garden of the Year /Frosts – 2009 – Runner up – Best Community/Commercial
Garden Category

Certificate for Courtesy Recruitment – British Hospitality Association

The Publican Awards 2009 – Tenanted/Lease Pub of the Year

2009 BII Licensee of the year – semi-finalist

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Bedford and district Access Group – Winner – ‘The Way to Be’ awards - 2008

Bedford and Luton Business Excellence Awards 2008 –
Winner - Best Retail/Leisure Award
Finalist - Employee of the Year – Head Cook

2008 BII NITA Awards - Charles Wells shortlisted in Best Licensee Induction Programme in managed and non-managed estates for the CRISP project

2008 BII NITA awards – finalist Licensee Trainer of the year

Brakes/ The Best British Pub – finalist (1 of 3)

Anglia in Bloom 2008 – Gold medal in Small city category (on committee)

The Publican Food and Drink Awards 2008 – finalist in Back of House Team of the Year

Bedford Garden of the Year / Frosts - 2008 - Runner up in Best Commercial/Community Garden Category

Morning Advertiser Great British Pub Awards 2008 – Best Tenant/Leased Pub - East and West Midlands region

Entry into Good Beer Guide 2008 and 2009 and 2010

North Beds CAMRA - most improved pub 2007

The Publican 2007 – Finalist in Proud of Pubs category

BII NITA 2007 – Charles Wells won Best Licensee Induction Programme in non-managed estates for the CRISP project (We have been the only licensees on the project team from the start)

Bedford and Luton Business Excellence awards 2007 – Customer Care Award
Highly Commended Best Retail/Leisure Business award
Highly Commended – Employee of the year – Assistant manager

Charles Wells Pub of the Year 2007

Morning Advertiser Pub Awards 2007 – Best Managed House – East Anglia region
Best Bar Team – East Anglia region

Luton and Beds Business Excellence awards 2006 – Business Personality of the Year

Casque Marque Certificate of excellence – Feb 2007 / 2008 / 2009/2010

Beautiful Beer award – Sept 2006/2007/2008/2009